

## C O N T E N T S

- | Introduction **7**
- Chapter One | Getting Ready **14**
- Chapter Two | Problem-Solving Conferences **39**
- Chapter Three | Student-to-Student Conflict Resolution **80**
- Chapter Four | Role-Playing **130**
- Chapter Five | Class Meetings **170**
- Chapter Six | Individual Written Agreements **224**
- Chapter Seven | Using Strategies in Concert: Paulina's Story **267**
- Appendix A | Morning Meeting: A Powerful Way to Begin the Day **274**
- Appendix B | Rules Children Care About: The *Responsive Classroom*<sup>®</sup>  
Approach to Creating and Teaching Classroom Rules **278**
- Appendix C | Beyond the Classroom Walls: Solving Problems that  
Involve Children from Different Classrooms **283**